## Classes and Presentations (Located in Classroom)

| Thursday, May 5, 2016 |             |   |           |  |  |  |
|-----------------------|-------------|---|-----------|--|--|--|
| Time                  | Vendor      | Topic   | Attendees |  |  |  |
| 1:30 PM               | Ghirardelli | Importance of Branding / Marketing Your Menu Offerings            |           |  |  |  |
| 2:05 PM               | David Rio   | What is Chai? (and why do you need to have it on your café menu?) |           |  |  |  |
| 2:40 PM               | Kerry       | The Art Of Customer Service (10 Years A Barista)                  |           |  |  |  |
| 3:15 PM               |             |   |           |  |  |  |
| 3:50 PM               |             |   |           |  |  |  |
| 4:25 PM               |             |   |           |  |  |  |

| Friday, May 6, 2016 |        |  |           |  |  |
|---------------------|--------|--|-----------|--|--|
| Time                | Vendor | Topic  | Attendees |  |  |
| 9:30 AM             |        |  |           |  |  |
| 10:05 AM            | Torani | Make More With What's In Store                   |           |  |  |
| 10:40 AM            |        |  |           |  |  |
| 11:15 AM            |        |  |           |  |  |
| 11:50 AM            | Kerry  | The Art Of Customer Service (10 Years A Barista) |           |  |  |

## Demonstrations (Located in Lounge/Demo Area)

| Thursday, May 5, 2016 |                       |   |           |  |  |  |
|-----------------------|-----------------------|---|-----------|--|--|--|
| Time                  | Vendor                | Topic   | Attendees |  |  |  |
| 1:30 PM               | iSi (Michelle Luzzi)  | TBD   |           |  |  |  |
| 1:55 PM               | Brewista (VENDOR)     | Smart Scale Espresso and Brewing Models                   |           |  |  |  |
| 2:20 PM               | Urnex (Allison Raber) | TBD   |           |  |  |  |
| 2:45 PM               | Dr. Smoothie (Paul)   | Veggielicious   |           |  |  |  |
| 3:10 PM               | Kerry                 | 10 Coffee Recipes Inspired by Classic Cocktails           |           |  |  |  |
| 3:35 PM               | Dart/Solo             | Using Cups for GNG  |           |  |  |  |
|                       |                       | Drink Recipes (need whole milk, almond milk, ice and      |           |  |  |  |
| 4:00 PM               | David Rio             | espresso machine)   |           |  |  |  |
|                       |                       | Hand-Crafted Soda Preparation   Flavoring with Syrups vs. |           |  |  |  |
| 4:25 PM               | Monin                 | Purées  |           |  |  |  |

| Friday, May 6, 2016 |                      |  |           |  |  |  |
|---------------------|----------------------|--|-----------|--|--|--|
| Time                | Vendor               | Topic  | Attendees |  |  |  |
| 9:30 AM             | Mighty Leaf (Emily)  | Mighty Matcha Recipes                                |           |  |  |  |
| 9:55 AM             | iSi (Michelle Luzzi) | Soda Siphon  |           |  |  |  |
| 10:20 AM            | Kerry                | 10 Coffee Recipes Inspired by Classic Cocktails      |           |  |  |  |
| 10:45 AM            | Torani               | "Next Generation" Mixology                           |           |  |  |  |
| 11:10 AM            | Two Leaves (Bess)    | House Brewed Chai                                    |           |  |  |  |
| 11:35 AM            | Two Leaves (Bess)    | Iced Tea brewing the 1 oz filter bags- profitability |           |  |  |  |